

# Internet Service Requirements

**Tiger Auto Dialer requires a high speed internet connection with a consistent bandwidth of at least 90 kbps of both upload and download speed per user. You may easily and quickly perform a “Speed Test” near the bottom of our web site: <http://www.ZoomCalls.com>**

**You will need a WIRED internet connection because wireless and satellite connections are too slow for an auto dialer.**

**You will need to dedicate the computer to only Tiger Auto Dialer when it is making calls.**

**Some anti-virus software may block or degrade your VoIP service, but they can usually be unblocked for the use of this product.**

**If using a cable internet connection, we recommend using a Quality of Service (QOS) modem if your bandwidth is inadequate for high quality sound.**

**Note: In the Help tab of our software, you can perform a “Ping Test” to test your internet connection. You can also see an also explanation of what causes Packet Loss, Jitter, and Latency.**