

## Warranty - Liability & Responsibility - Return Policy

\* **EXPRESS ONE YEAR LIMITED WARRANTY:** Manufacturer warrants that its hardware and software will be free of any significant defects for one year from purchase date. (Exception: There is a 30 day warranty on accessories such as headsets and cables). Manufacturer will repair or place damaged or malfunctioning products at no charge, if within the warranty time limit and if there has been no damage by accidents, lightning or power surges, or misuse or abuse by the Buyer/User. Buyer must return any defective hardware prior to Manufacturer's shipping a replacement or Buyer must give a credit card number authorizing a charge until the defective hardware is returned to Manufacturer. **THERE ARE NO WARRANTIES THAT ARE NOT INCLUDED HERE.**

\* **GENERAL LIABILITY & RESPONSIBILITY:** This product has the capability of being operated in various ways and for various uses. The Buyer/User assumes all liability and responsibility for only operating this product legally, according to federal, state, and/or local laws. Laws are complex and may change from time to time, and laws vary from country to country and from state to state. A violation of any such laws could result in significant penalties and other sanctions. Prior to buying or using this product, the Buyer/User should consult with an attorney to determine the extent of permissible activities. The Seller and the Manufacturer and its Technicians and Representatives are not attorneys; therefore, any interpretations of laws regarding the use of this product should not be completely relied upon. It is your responsibility to determine specifically what is legally required for your operation and to therefore use this product in a manner that will comply with any such laws.

\* **RETURN POLICY:** After purchasing any of The Power Sellers, from the date the product is delivered, Buyer will have a maximum of 14 days to return the product to EVS for a full refund, less 15% restocking fee and any shipping charges. Any hardware products must be returned to Seller in good condition. No refunds are available for packages of ZoomCalls VoIP minutes. There will be no refunds if there are any changes in laws affecting the use of this product. Any returns/refunds must be accompanied by a Return Merchandise Authorization (RMA) number. RMA numbers may be obtained by telephone or E-mail.