

Warranty & Return Policy

* **EXPRESS ONE YEAR LIMITED WARRANTY:** Manufacturer warrants that its hardware and software will be free of any significant defects for one year from purchase date. (There is no warranty on accessories such as headsets and cables). Manufacturer will repair or replace damaged or malfunctioning products at no charge, if within the warranty time limit and if there has been no damage by accidents, lightning or power surges, or misuse or abuse by the Buyer/User. Buyer must return any defective hardware prior to Manufacturer's shipping a replacement or Buyer must give a credit card number authorizing a charge until the defective hardware is returned to Manufacturer. Buyer/User and Manufacturer will each pay the shipping costs of returning any items to each other for repair or replacement. **THERE ARE NO WARRANTIES THAT ARE NOT INCLUDED HERE.**

* **RETURN POLICY:** After purchasing this product, from the date the product is delivered, Buyer will have a maximum of 14 days to return the product to EVS for a full refund, less 15% restocking fee and any shipping charges. Products must be returned to Seller in the original packing containers and all components must be in good condition. No refunds are available for custom programming or custom voice recordings. There will be no refunds in the event that the phone service provider changes their features, prices, or policies, or if there are any changes in laws affecting the use of this product.