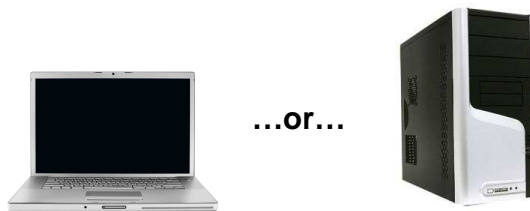


Computer Requirements for our Dialers

Revised: 08/29/16

To operate any of our dialers, you will need a
Laptop or Desktop Computer with a Sound Card
See below for the operating system required for the specific dialer you have.



**For Dolphin Power Seller, Cricket Click Dialer,
Koala Cloud CRM & Call Center, and LM Voice:**

You must use: Windows 7 or higher operating system

Minimum System Requirements: 2 GHZ processor, 2 GB of RAM, 10 MB of available hard drive space, Super VGA Monitor, Keyboard, Mouse, Sound Card, and available USB port for headset. Important Note: If you will be importing large lists of telephone numbers, you may need a faster processor, more RAM, and more hard drive space.

Windows XP and Vista - These Microsoft operating systems have older technology that does **not** work properly with our dialers.

Tablets - Some tablets, running Windows 10, with a full size USB port may work. Unfortunately tablets are usually operated wirelessly. (Wireless internet service is sometimes unstable or unreliable.) We suggest that you discuss possible tablet options with one of our Technical Support staff.

Apple – MAC - Chrome - Our Dolphin Power Seller, Cricket Click Dialer, Koala Cloud CRM & Call Center, and LM Voice do **NOT** work with Apple, MAC, or Chrome computers.

For Parrot Predictive Dialer:

You may use: Windows or MAC or Chrome operating systems

Minimum System Requirements: Monitor, Keyboard, Mouse, Sound Card, and available USB port for headset.