Headset Requirements for VoIP Phone Service

You may purchase headsets at many stores such as Best Buy, Staples, Office Depot, Office Max, WalMart, Target, Radio Shack, or internet shopping sites such as Amazon.

**WIRED USB Headsets**

for use with our VoIP Dialers.

There are many different brands & styles of wired USB headsets:
One ear or both ears, over the head, behind the neck, in the ear, etc.
Prices start at about $10 for wired headsets; most are around $25.
It is not necessary to purchase an expensive headset, just get one that sounds good and is comfortable for you.
We recommend Logitech but do not recommend Plantronics USB.

...or...

**WIRELESS Bluetooth Headsets**

for use with our VoIP Dialers.

There are many different styles of wireless Bluetooth headsets:
On the ear, over the head, behind the neck, in the ear, etc.

**Important Note:** If your PC already includes Bluetooth, you only need to purchase a Bluetooth headset; however, if your PC does not have Bluetooth built in, you will need to purchase a Bluetooth USB adapter in addition to the headset.
Prices start at about $20 for wireless Bluetooth headsets and about $15 for Bluetooth USB adapters.
It is not necessary to purchase an expensive headset, just get one that sounds good and is comfortable for you.
Well known brands: Jabra, Plantronics, JETech, LG

...or...

**Telephone Adapter:**

If you prefer to use a telephone headset (Examples: Plantronics CS50 or CS70) that cannot plug into the USB port on your computer, you will need a ZoomSwitch Phone Headset Accessory. It gives you the ability to push a button when using your headset to talk on either your telephone or on the VoIP service of your dialer. Costs about $45.

You can purchase a Zoom Switch ZMS10 from “Headset Experts”.
Call Virginia Tames at 800-641-6416 x 104
http://www.headsetexperts.com/ZoomSwitch_ZMS10_p/zms10.htm