



# Fox

## Cloud Software & Phone Service for your own Telephone Answering Service (TAS)

Your agents can be located virtually anywhere,  
yet operate as if in one location

- No expensive equipment needed
  - No phone lines needed
- No startup fees or contracts

Operate your own Telephone Answering Service (TAS) business using our cloud-based answering service software and phone service. Acting as virtual receptionists, your agents can answer calls and communicate in a variety of ways with your clients and their customers.

You can have an unlimited number of clients from all kinds of businesses and organizations. When calls come in for each of your clients, based on Caller ID, a custom client screen pops up for your agent who answers that call. The agent will be able to personalize their greetings as if they are a member of each of your client's staff. Agents can then transfer calls or take messages and send emails, voicemails, or text messages to those clients.

When ready to begin work, your agents simply log in to your Fox TAS online and immediately start receiving calls. There is NO software to install and NO telephone lines are needed.

We provide a cloud server infrastructure that is built on high-end redundant servers for maximum 24/7 uptime.

You'll also get high level cloud-based security for your telephone answering service with three managing levels: Manager, Agent, Customer

Your management will have access to real time dashboards and reports with a variety of information about client calls and agents. As the operator of this service, you will be able to charge your clients with multiple billing options. (Your clients will never know who we are.)

**See all the Features on page 2 and the Requirements on page 3.**

**Choose your Price per Seat: (minimum of 3 seats)**

**\$149 per month**  
Pay month to month

**\$139 per month**  
Pay \$417 for 3 months  
Save \$30 quarterly

**\$129 per month**  
Pay \$1,548 for 12 months  
Save \$240 annually

**Plus: You will need 1 DID (Caller ID) phone number for each of your clients.  
DID phone numbers cost \$2 each per month.**

**No per minute charges! No excessive usage charges! No contracts!**

**No expensive hardware needed! Technical Support is included!**

(All taxes and fees are included, except sales tax if you are located in Texas.)

## Fox Cloud Telephone Answering Service (TAS)

Included	Features
✓	<b>Cloud-Based Server</b> From virtually anywhere, your agents can log into our redundant cloud-based servers to join your team.
✓	<b>Security &amp; Authorization</b> Access your secure, password protected service with 3 authority levels: Manager-Agent-Customer.
✓	<b>Client Personalization</b> Your clients' screens can be uniquely customized for their scripts, ways to communicate, etc.
✓	<b>24/7</b> Your Fox TAS can operate 24 hours a day, 7 days a week. No extra charges!
✓	<b>Emailing</b> Email clients with hand-typed messages or click one of your email templates.
✓	<b>Texting (SMS)</b> Send individual text messages to clients.
✓	<b>Voice Mail</b> Send voice mail messages to your clients.
✓	<b>Third Party Service Embedder</b> Embed a wide variety of services such as Google Calendars, Forms, or Docs for your clients.
✓	<b>Chats</b> Chat between supervisors and agents and groups, regardless of where they are located.
✓	<b>Truly Unlimited Calls</b> Unlimited inbound calls from anywhere and unlimited outbound calls to the USA and Canada.
✓	<b>Unlimited Agent Seats &amp; Clients</b> Minimum of 3 agent seats with no maximum number of agent seats or clients.
✓	<b>Call Transfers &amp; Conferencing</b> Call, transfer, or conference calls to clients with just the touch of a mouse.
✓	<b>Caller ID on Inbound Calls</b> Displays each of your clients' telephone numbers on incoming calls.
✓	<b>Caller ID on Outbound Calls</b> Display your own telephone number on outbound calls or get a number from us.
✓	<b>Calls On-Hold</b> While you transfer calls or place calls on-hold, callers will hear music or an ad.
✓	<b>Custom Client Screens</b> Your custom designed client screens pop up whenever calls come in for each of your clients.
✓	<b>Bulletin Board</b> Supervisors can post messages to agents.
✓	<b>Real Time Reports &amp; Statistics</b> View current activity at any time and create a variety of reports of agent and client calls.
✓	<b>Dedicated File Manager</b> You can add useful brochures, catalogs, documents, etc. to give quick access to agents during calls.
✓	<b>Billing</b> Multiple client billing options with call counts and call minutes, including Quick Books integration.
✓	<b>Coaching &amp; Monitoring</b> Remotely listen in on agents on live calls for training, coaching, and barging in and talking.
✓	<b>HIPAA Compliance</b> Your TAS service can be HIPAA compliant to meet medical client requirements.
✓	<b>Custom Branding</b> As a TAS owner, you can white-label your domain and agent screens with your company name & logo.
<b>Required</b>	<b>DID Phone Numbers</b> To operate Fox, you will need 1 DID phone number per client. The cost is \$2 each per month.
<b>Optional</b>	<b>Call Recording</b> Automatically record all calls. Additional cost is \$5 per month per seat (recordings stored for 60 days) or \$10 per month per seat (recordings stored for your lifetime as our customer).
<b>Optional</b>	<b>Additional Texting (SMS)</b> You'll receive 1,000 free text messages when you begin. Buy more online as needed for \$20 per 1,000.



**Fox TAS**  
 Truly Unlimited Calls to USA & Canada  
 from virtually anywhere in the world.

Whether you're starting a new business or just want to switch from your old, outdated TAS system, we can discuss your needs. We can also show you how it looks and works and how you can customize it yourself for each of your clients.

**Requirements to use Fox TAS**

- Broadband Internet Connection (wired is preferable to wireless)
- Any kind of Computer with a sound card and the ability to access the internet. Examples: Microsoft Windows, Apple MAC, and Chromebook.
- Wired USB Headset or Wireless Bluetooth Headset (Example: Apple Bluetooth Air Buds)

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**WEB SITE: [www.TAScalls.com](http://www.TAScalls.com)**

...or...

**CALL: 972-713-6622 or 800-713-8353**

We answer calls live on Monday to Friday from 8:00 am to 5:30 pm US Central Time.

...or...

**EMAIL: [sales@evs7.com](mailto:sales@evs7.com)**

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**Brought to you by:**

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